


patientcare
we make sense

Brought to you by Assurant Health

When healthcare needs arise, you want:

assistance
answers
support
guidance



Now there's an Advocate to help you navigate the healthcare system.

Patient Care is an independent healthcare advocacy service available to customers covered by Assurant Health plans.

Advocates from Patient Care work with you, your family, your doctor, and Assurant Health to provide assistance and help you work through healthcare issues.

Your Patient Care Advocate will:

- Gather specific cost and quality data for the doctors and hospitals you want to use
- Explain how your health insurance benefits work
- Research and help you work through any claims or medical billing issues
- Find a doctor or hospital in your network
- Assist with scheduling appointments when you're having difficulty
- Guide you in talking with your doctor about your benefits
- Answer questions about how to best use your Health Savings Account (HSA) or Health Reimbursement Arrangement (HRA)

Patient Care can help you save money on your healthcare costs

Your Patient Care Advocate can gather cost and quality data for the doctors and hospitals you want to use, and help you understand why this information is important. That way you make an informed decision about which doctor and hospital to choose, knowing your healthcare costs up front – before you go to the doctor or have a procedure.

You can call Patient Care to request cost and quality information for procedures such as:

- Colonoscopy
- Mammogram
- Knee surgery
- Childbirth
- MRI

It makes sense!

Following are two examples of cost comparisons:

Procedure	Colonoscopy		
Doctor	Dr. Anderson	Dr. Smith	Dr. Jones
Estimated Cost After Discount	\$1,437	\$1,924	\$1,290

Procedure	Colonoscopy		
Facility	Memorial Hospital	University Hospital	Outpatient Center
Estimated Cost After Discount	\$3,360	\$4,175	\$1,297

For illustration only. Doctor and facility names have been changed.

For more information, contact:



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